

# 1999-01 Performance Progress Report

## For Quarter Ending June 2001

Agency 107

### Washington State Health Care Authority

#### Mission

The Health Care Authority's mission is to provide access to quality, affordable health care coverage.

**Goal** To increase access to quality and affordable health insurance coverage for the state's uninsured residents through the Basic Health Plan (BHP). This strategy also includes ensuring access for traditionally underserved groups such as ethnic and racial minorities; prompt customer service; and prudent and effective use of state resources.

**Performance Measure** Average monthly enrollment in subsidized Basic Health Plan.\*

\* Excludes BHP Plus members, Homecare workers subscribers, and S-Medical (pregnant women) members.

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	130,233	129,560	130,706	132,426	133,000	133,000	133,000	133,000
Actual	130,233	128,592	128,601	130,696	130,595	131,259	132,320	129,738
Date Measured	10/31/1999	1/31/2000	3/31/2000	6/30/2000	9/30/2000	12/31/2000	3/31/2001	6/30/2001

**Quarter 1 Comment** Revised projections based on assuming enrollment target of 133,000 by June 2000 instead of January 2000.

**Performance Measure** Total average state premium cost per member per month for subsidized Basic Health Plan.\*

\* Health care providers contract with the Health Care Authority on an annual basis in the 3rd and 7th quarters of the biennium.

Efficiency	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	107.95		121.45				131.47	131.47
Actual	108.84	110.10	124.19	124.67	124.79	125.74	140.33	139.44
Date Measured	10/31/1999	1/31/2000	3/31/2000	6/30/2000	9/30/2000	12/31/2000	3/31/2001	6/30/2001

**Performance Measure** Number of accounts recertified

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	3,000	3,000	3,000	3,000	3,000	3,000	3,000	3,000
Actual	4,179	4,422	4,425	4,073	4,005	3,984	3,803	4,614
Date Measured	10/31/1999	1/31/2000	3/31/2000	6/30/2000	9/30/2000	12/31/2000	3/31/2001	6/30/2001

**Goal** To promote and assure access to primary health care services for the underinsured, uninsured, and special populations with unique barriers to health care. Primary care services include both medical and dental prevention and illness care. Services are provided in an appropriate cultural setting by community clinics.

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**Performance Measure** Number of counties included in the community health service areas of clinics that receive grant funds.

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	26	26	26	26	26	26	26	26
Actual	26	26	26	27	27	27	27	27
Date Measured	10/31/1999	1/31/2000	3/31/2000	6/30/2000	9/30/2000	12/31/2000	3/31/2001	6/30/2001

**Goal** To assure access to quality and affordable health care coverage for public employees and retirees through a variety of choices of health care options, including a full freedom of choice preferred provider plan (the Uniform Medical Plan-UMP). These health care offerings are delivered through the Public Employees Benefits Board (PEBB) program.

**Performance Measure** Number of providers participating in Uniform Medical Plan preferred provider network.

Outcome	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	13,930	13,150	13,150	13,150	13,150	13,150	13,150	13,150
Actual	13,930	14,306	14,372	14,870	15,245	15,659	15,806	16,192
Date Measured	10/31/1999	1/31/2000	3/31/2000	6/30/2000	9/30/2000	12/31/2000	3/31/2001	6/30/2001

**Performance Measure** Average monthly PEBB enrollment (no. of members), including UMP

Output	Fiscal Year 2000				Fiscal Year 2001			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	306,592	306,592	306,592	306,592	306,592	306,592	306,592	306,592
Actual	306,980	311,387	311,397	312,304	311,142	313,572	310,667	311,579
Date Measured	10/31/1999	1/31/2000	3/31/2000	6/30/2000	9/30/2000	12/31/2000	3/31/2001	6/30/2001